



Texas Chapter of the Association of Public Safety Officials International

Texas APCO Meeting Minutes

April 23rd, 2024 2:00 pm

Embassy Suites

President: Shantelle Oliver
President Elect: Tamara Bell
1st Vice President: Kristi Fogleman
2nd Vice President: Ayanna Hingle
Treasurer: Lauren Boozer
Secretary: Amanda "Mandi" Jones
Executive Council: Greg Ballentine
CCAM 1: Dustin Alexander
CCAM 2: Shawn Barnes
Immediate Past President: Roderick Jackson

Present: Shantelle Oliver, Tamara Bell, Ayanna Hingle, Roderick Jackson, Lauren Boozer, Greg Ballentine, Mandi Jones, Shawn Barnes, Kristi Fogleman

Absent: Dustin Alexander, Greg Ballentine

Call to Order

President Shantelle Oliver called the meeting to order at 4:32 pm.

Recognize VIPs

APCO President Becky Nugent, 1st VP Steven Martini, 2nd VP Mark Sprouse, Immediate Past President Angela Batey, NENA President Melanie Jones, NENA Southeastern Regional Director Cassie Lowery

Minutes

Charlesetta Malone made a motion to approve the previous meeting minutes. Kelle Hall seconded the motion. Motion passed.

Treasurer's Report

Lauren reported the taxes are paid and up to date. Roderick Jackson provided an update on the Regina Cochran case. The judge over the case told Regina she needed to settle or she would go to jail. She did



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get several years of probation, was ordered to pay restitution of \$7,000. That goes through the Harris County Restitution Center. Lauren tracks the money.

President's Update

Shantelle organized a board member workshop which provided training to the board members from information from APCO Intl. TXAPCO partnered with TXNENA on sponsoring the Let's DISH training that is going around the state. TXAPCO updated the TXAPCO policy manual and TXAPCO bylaws based on recommendations from the APCO Intl bylaws committee. TXAPCO also worked with TXNENA on the fall symposium which will be in Bryan, TX. Membership engagement was largely increased throughout the year.

Committee Updates

Awards – Mandi updated an awards committee was formed for the first time this year. Previous years, the award winners were selected by the board. A call for volunteers went out via PS Connect, and the committee was formed.

Communications – Mandi updated the social media platforms are all up and running with plenty of engagement. Facebook, Twitter/X, Linkd In, Snapchat, Instagram, Tik Tok, YouTube. Shantelle posts on PS Connect, and her posts are very well received. Heather Barnes with Member and Chapter Services commended TXAPCO's engagement throughout the state.

Training/Education – Ayanna spoke about the goals for the committee. First was education on what APCO is. The committee pushed out information on the different certifications, RPL, CPE. They've been working on short trainings for the YouTube channel. The committee sends information to be posted on the socials.

Executive Council – Greg Ballentine was not present. Jeremy Hill was present. As the past executive council and still active in public safety, he provided a brief update. 4.9 is a hot button issue. Reauthorization for First Net is also a big conversation in Washington DC right now. The FCC is the entity talking on the 4.9 issue. The Chairwoman of the FCC, Jessica Rosenworcel came out in big support of reclassification. The overall attitude is positive and in support of reclassification. 9 former FCC chairs came out in support of the 15 billion dollar grant program. These are the most positive vibes Jeremy has heard about the 15 billion.

Historical Committee – Roderick has been working with APCO Intl's historical office to store the documents and he will be uploading in our own PSConnect. The chapter charter has not been located.



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MOD Squad – Mandi presented the Totes of Love program to attendees. She presented an actual loaded tote. The MOD squad deploys a tote when tragedy strikes communication centers.

New Business

Texas Public Safety 2025 Conference Site Selection - The conference will be in McAllen, TX. Roderick shared how the location was selected. Amarillo and McAllen were the two finalists. McAllen won out with meeting the budget and date availability. Roderick and other board members did a site visit in McAllen and really focused on security. They did not feel unsafe at any time. There are shops and eateries on site. There is a shuttle for transportation. Roderick did tour a few ECCs. Tours will be set up for Pharr 911 during the conference. The local FBI office provided current crime statistics, and the overall crime was low.

Technical Committee – Steven Gorena provides update emails to the board each month. He was present and spoke on several topics. Currently AI/machine learning is a hot topic.

Transcription/translation/analytics how can AI solve issues? The cloud is also a hot topic. Reaching resources securely when you need them.

President Shantelle’s final remarks.

Bylaws Update – Shantelle advised the bylaws were not changed. There were some grammatical edits and formats recommended by the International Bylaws Committee, but no changes to the actual bylaws were made. Kelle Hall reminded everyone the membership did vote to allow the bylaws to be edited for grammatical errors/spelling

APCO Intl Update - APCO President Becky Nugent provided updates from APCO International. The first staffing summit was held in May. It was great and afterwards a taskforce was put together with Kelle Hall as the chair. Another crisis summit will be in the Dallas/Ft Worth area in October. The dates aren’t finalized yet. Kelle divided the taskforce into 5 different subcommittees. Agencies across the US are dispatching remotely. Other new ideas and new ways of communicating are coming out of the discussions from the staffing summit. A paper will come out mid to late summer. Becky shared an unconventional solution she provided for a young single mother. The mother couldn’t get to work on time because her kids couldn’t get to the bus on time. Becky went to the 911 board and asked them to help. The bus driver was asked to come by the young lady’s work office and that solved the issue. Mel Meier took over as CEO right over a year ago. He has increased and strengthened international relationships with Canada and Saudi Arabia. He restructured the organization chart and hired new staff. The Headquarters in Daytona Beach has been renovated and added onto. NG911 nation wide and 911 saves act are hot topics.



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Election Results – Roderick gave the election results. Lauren Boozer won 100% of the votes for treasurer. Alena Brown had 67.4699% of the vote for 2nd VP. The primary CCAM Position became vacant when Dustin Alexander moved on. Sean Barnes with Carbyne will move to the primary position. Pamela Faver with L3Harris will be the 2nd CCAM.

Board Swear In – The 2024 TXAPCO Board was sworn in by APCO Intl President Becky Nugent. Tamara Bell, Kristi Fogelman, Ayanna Hingle, Mandi Jones, Lauren Boozer, Shantelle Oliver, Roderick Jackson, Shawn Barnes, Pamela Faver

President Tamara Bell addressed the membership.

Kelle Hall made a motion to adjourn. Charlesetta Malone seconded the motion. President Tamara Bell adjourned the meeting at 5:23 pm.